

LAKE SQUARE ANIMAL HOSPITAL

BOARDING POLICIES

Our goal is to provide a safe, clean and healthy environment for your pet's stay at our hospital. To make certain this occurs; we follow a set of guidelines consistently so that each pet receives optimum care.

OUR SERVICES:

- *Pets are fed with Iams Diet unless their regular diet is provided.
- *Fresh water is kept available 24 hours a day.
- *Cats are housed separately from dogs. Dogs are exercised at least twice daily.
- *Dogs boarding more than 1 night will have a bath prior to discharge.
- *Pets are able to rest on rubber platforms designed for cleanliness and comfort.
- *Our heating, cooling and ventilation systems maintain pet comfort and health.
- *Kennels and runs are cleaned and disinfected twice daily.
- *Discharges **are not** scheduled on weekends or holidays.
- *Should any problems arise, one of the doctors will examine your pet and notify you.
- *Our ward attendants are trained and responsible individuals who are caring and compassionate.

OUR REQUIREMENTS: *For your pet's protection*

- *Pets must be healthy to be allowed in kennel.
- *All pets must be vaccinated within the last 12 months. For dogs, this includes kennel cough, distemper, parvovirus and rabies vaccinations. For cats, this includes distemper, upper respiratory viruses, and rabies vaccinations. If proof of immunizations is not available, necessary vaccinations will be administered at the owner's expense.
- *All pets will be given a complete physical examination prior to entry, including a fecal examination to check for internal parasites, since all pets use a common exercise yard. If parasites are found, the pet will be treated at owner's expense.
- *NO FLEAS OR TICKS ALLOWED! Any pet with fleas or ticks will be treated with Advantage, Frontline, Capstar, Certifect, or flea/tick bath at the owner's expense.
- *Any pet with signs of disease will be examined by the doctor and treated if necessary. The doctor will call to discuss any problems that cannot wait until your return.
- *Personal items are welcome; however we are not responsible for any loss or damage to items during your pet's stay. All items should be able to go in the washing machine.

We take great pride in our facility and strive to maintain our high standards. Should you ever have a problem or question, please contact us immediately.

**Thank you,
Dr. Gunderson and Staff of Lake Square Animal Hospital**